



**YENEPLOYA**

(DEEMED TO BE UNIVERSITY)

Recognized under Sec 3(A) of the UGC Act 1956

Accredited by NAAC with 'A' Grade

**6.5.1 - Institution has a  
streamlined internal quality  
assurance mechanism**

**Any other  
relevant information**



## **Report on**

# **NAAC sponsored Two days National Seminar on "Quality sustenance and Quality Enhancement measures in Health Science Institutions"**

**Held on 29<sup>th</sup> March 2017 & 30<sup>th</sup> March 2017**

### **Organized by**

**Internal Quality Assurance Cell  
Yenepoya University  
Deralakatte, Mangalore-575018  
Karnataka, India**

**ATTESTED**

**Dr. Mangadhara Somayaji K S**  
Registrar  
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University Road, Deralakatte  
Mangalore 575 018, Karnataka.



NAAC Sponsored Two Days National Seminar on

***“Quality Sustenance and Quality Enhancement Measures in Health Science Institutions”***

on 29<sup>th</sup> & 30<sup>th</sup> March, 2017 at Yenepoya University, Mangalore

**Organized by**

Internal Quality Assurance Cell (IQAC), Yenepoya University



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**Summary:**

Two days national seminar on “Quality Sustenance and Quality Enhancement Measures in Health Science Institutions” held on 29<sup>th</sup> & 30<sup>th</sup> March 2017 at Yenepoya University, gave a detailed account on the key aspects on the sustenance of quality in higher educational institutions post accreditation. There were 7 sessions and it was held from 10.00am to till 5.00pm, which included the inaugural & valedictory functions. (The details of the session is included)

Dr. Ramamurthy (Chancellor, Vignan University) in the Inaugural session gave an overview on the measures taken by MHRD/UGC for elevating the standards of higher education institutions in par with the global standards. However, attaining world class status depends on the merits of the university; NAAC guidelines help the institutions in facilitating the same.

In tone with Dr. Ramamurthy Naidu, the key note speaker, Dr. Chandrashekar Shetty (Former Vice Chancellor, RGUHS Bangalore and Sri. Devraj Urs. University, Kolar) emphasized on the areas of focus in which the institution should be working to achieve excellence. Some of the key areas of focus discussed were: Understanding the Essentials of quality: Standards, consistency, fitness, value, transformative, Participatory -Managing and being managed: participatory, Importance of Audit, Importance of social accreditation, Credit based semester system and Electives in allied health science courses, Overcoming the hurdles in Feedback collection, analysis and implementation, Student exchange program, Inculcating rigorous research culture among doctors, Translational value of Research, Double degree program beyond MCI recommendations.

Following were the speakers during the sessions held over two days: Dr. Sheela Ramachandran (Former Vice Chancellor Avinashilingam Women University, Coimbatore), Dr. Vivek Saoji (Dean, BVMS, Bharathi Vidyapeeth University, Pune, Maharashtra), Prof.

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K. Kunhi Krishnan (Former Pro –VC, Kannur University, Kerala), Prof. R.A. Sastry (Prof & Head Dept of Surgical Gastroenterology, NIMS, Hyderabad, AP), Dr. S. Rangaswami (Former VC, Sri Ramachandra University, Chennai), Dr. P.S. Yadapadithaya (Former Registrar, Mangalore University), Mrs. Manonmani Venkat (Nursing Director, Bharathi Hospital & Research Centre, Bharathi Deemed University, Pune, Maharashtra), Dr. B.S. Madhukar (Adviser, NAAC, Bangalore), Dr. C. V. Raghuvver (Former Registrar Yenepoya University & VC, Sri Devaraj Urs Academy of Higher Education & Research, Kolar), Dr. G. Arun Maiya (Prof. & Chair – Research, SOAHS, Manipal University, Manipal) and Dr. A.M. Narahari (Registrar, St. Aloysius Autonomous College, Mangalore). The sessions focused on diverse aspects of sustenance of quality and various dimensions towards attaining the same. Important among them were:

- Aspects of total quality management
- Creation of Quality circles for implementing the action plans
- Tools for quality assessment
- 9Cs (Cooperation, Coordination, Collaboration, Commitment, Communication, Counseling, Consultation, Conscientiousness, and Consolidation)
- Curriculum development
- SWOC ( Strength, Weakness, opportunities, Constraints)
- Fostering collaboration
- Optimizing research discoverability ID
- Quality improvement strategies
- Organizational Mapping and Change management

All the sessions highlighted strongly on

- ❖ The effectiveness of feedback system and IQAC functions
- ❖ How 360 degree feedback is particularly useful
- ❖ Exit feedback from students for curriculum enrichment and overall effectiveness of the teaching program
- ❖ Defining the Collective objectives of a dept/institution
- ❖ Innovation to be effective
- ❖ Support the students emotionally and intellectually
- ❖ Sensitive to students' problems
- ❖ Importance and objectives of AAA - Academic and administrative audit
- ❖ Benchmarking ( Internal And Competitive)

  
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❖ Cost effectiveness of the program

Quality is a continuous process and requires the institution (management) and the entire faculty, students and others work diligently in sustaining the quality of the system through innovation, feedback, support and engaging in activities that will foster research in the mindsets of all.

Sustaining quality and the drive to achieve higher quality standards should be inculcated in everyone, this will allow for better contribution towards the society at large.

In conclusion, the essence of the seminar was excellence is a continuous process and institutions should stay focused and consistent with the changing demands needed for maintain the standards of education thereby contributing to national development.

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y  
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Internal Quality Assurance Cell (IQAC)  
Yenepoya University, Deralakatte, Mangaluru



Inauguration of  
NAAC Sponsored Two Days National Seminar  
on

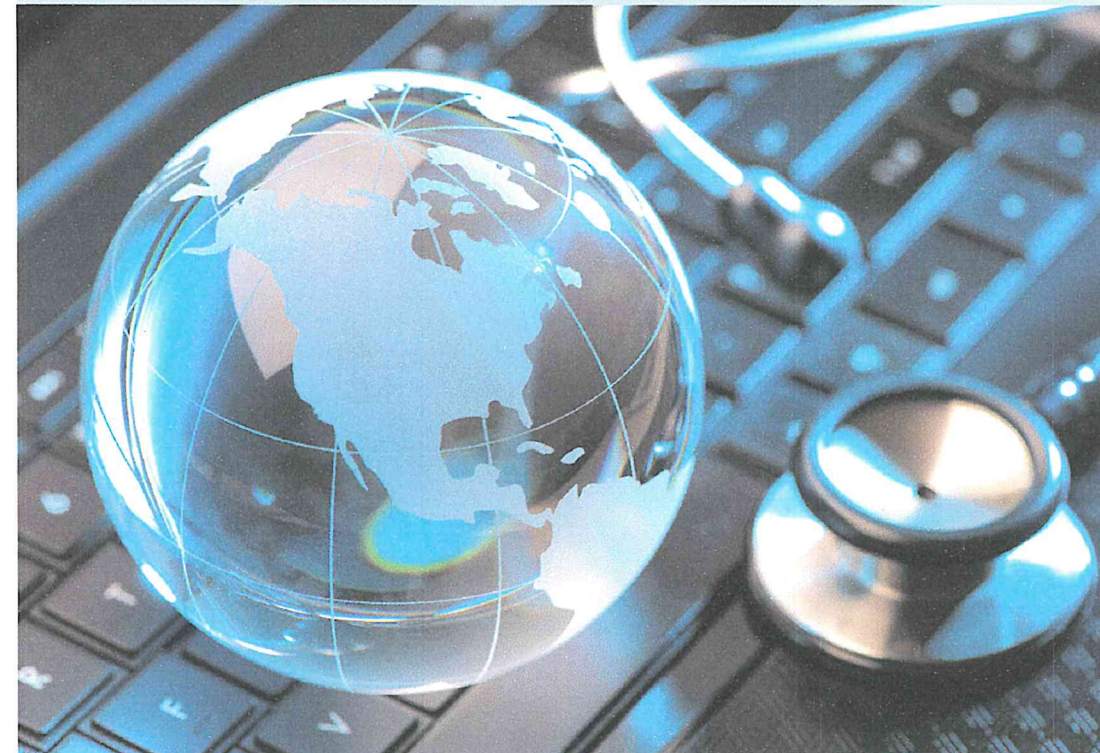
QUALITY SUSTENANCE AND QUALITY ENHANCEMENT MEASURES  
IN HEALTH SCIENCE INSTITUTIONS

SEMINAR: DAY 2 - 30<sup>TH</sup> MARCH 2017

- 10:00 to 10:45 am : **MRS. MANONMANI VENKAT**  
Nursing Director, Bharati Hospital & Research Centre, Bharati  
Deemed University, Pune, Maharashtra  
POST ACCREDITATION QUALITY ASSURANCE  
IN NURSING COLLEGES
- 10:45 to 11:00 am : **TEA BREAK**
- 11:00 to 11:45 am : **DR. B. S. MADHUKAR**  
Adviser, NAAC, Bangalore  
EFFECTIVE FUNCTIONING OF INTERNAL  
QUALITY ASSURANCE CELL
- 11:45 to 12:30 pm : **DR. C.V. RAGHUVVEER**  
Former Registrar, Yenepoya University & VC, Sri Devaraj  
Urs Academy of Higher Education & Research, Kolar  
CURRICULAR ENRICHMENT AND INTEGRATION  
TECHNOLOGY FOR TEACHING – LEARNING SUCCESS
- 12:30 to 01:15 pm : **DR. M.K. ABDUL KHADER (KHADER MANGAD)**  
VC, Kannur University  
GOVERNANCE LEADERSHIP AND MANAGEMENT
- 01:15 to 02:00 pm : **LUNCH BREAK**
- 02:00 to 02:45 pm : **DR. G. ARUN MAIYA**  
Prof. & Chair - Research, SOAHS, Manipal University, Manipal  
INSTITUTIONAL RESEARCH AS QUALITY  
ENHANCEMENT MEASURE
- 02:45 to 03:30 pm : **DR. A.M. NARAHARI**  
Registrar, St. Aloysius Autonomous College, Mangalore  
STUDENT SUPPORT, FEEDBACK AND INNOVATIONS
- 03:30 to 04:15 pm : **VALEDICTORY FUNCTION**

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on March 29<sup>th</sup>, 2017 at 10:15 AM

Indoor Auditorium,  
Yenepoya University, Deralakatte, Mangaluru - 575 018



Internal Quality Assurance Cell (IQAC)  
Yenepoya University, Deralakatte, Mangaluru

Cordially invite you to the  
Inauguration of  
NAAC Sponsored Two Days National Seminar  
on

**QUALITY SUSTENANCE AND QUALITY ENHANCEMENT  
MEASURES IN HEALTH SCIENCE INSTITUTIONS**

on March 29<sup>th</sup>, 2017 at 10:15 AM  
at Indoor Auditorium, Yenepoya University  
Deralakatte, Mangaluru - 575 018

Chief Guest  
Prof. K Ramamurthy Naidu  
(Chancellor, Vignan's University, Guntur, A.P.)

Guest of Honour  
Prof. Dr. S. Chandrashekhar Shetty  
(Former Vice Chancellor, Rajiv Gandhi University of Health  
Sciences and Sri Devraj Urs University, Kolar)

Mr. Yenepoya Abdulla Kunhi  
(Hon'ble Chancellor, Yenepoya University)  
Will preside

Dr. G. Shreekumar Menon  
Registrar, YU

Dr. M. Vijayakumar  
Vice Chancellor, YU

**PROGRAMME**

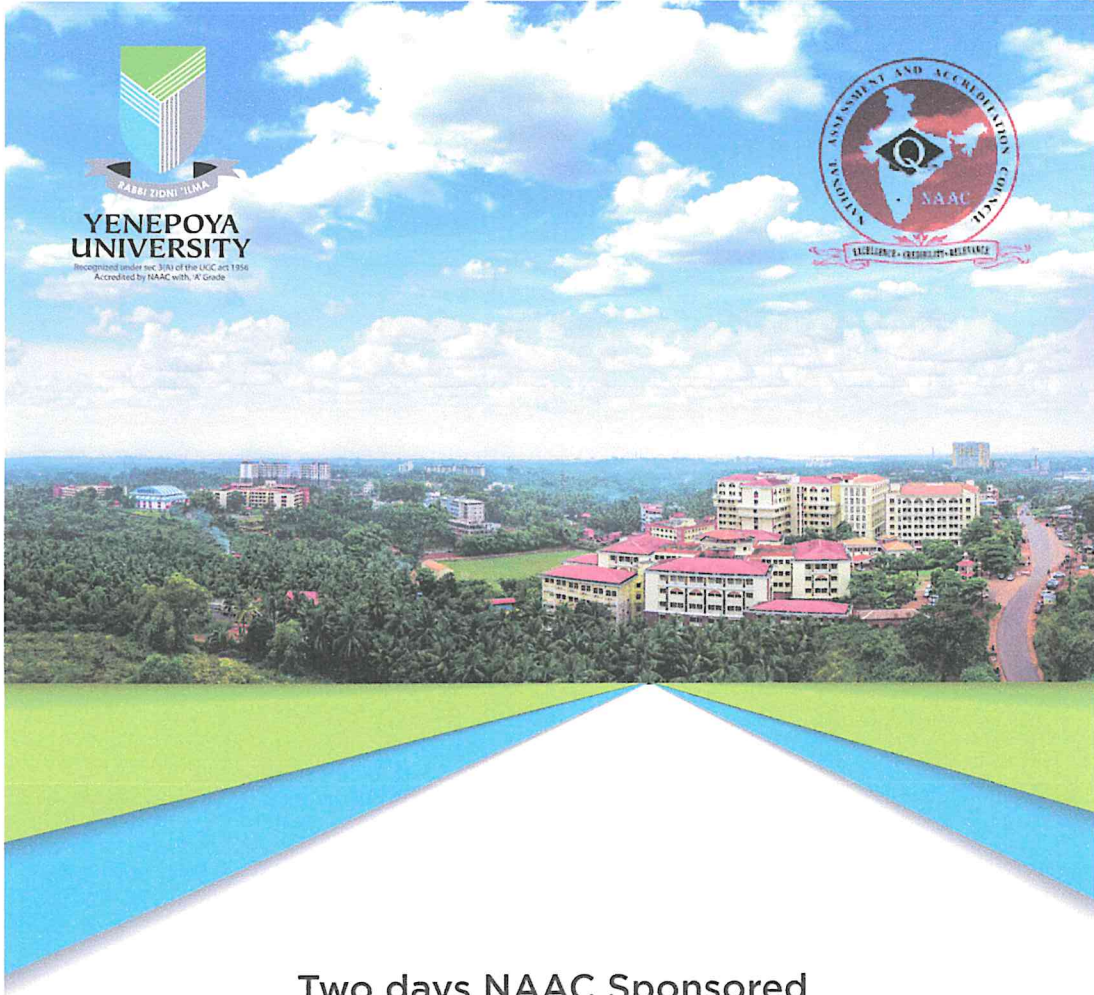
10: 15 am	-	Invocation
10: 20 am	-	Welcome address   VICE CHANCELLOR
10: 25 am	-	Lighting the Lamp
10: 30 am	-	Inaugural address   PROF. K RAMAMURTHY NAIDU
10:35 am	-	Presidential address   MR. YENEOYA ABDULLA KUNHI
10:40 am	-	Vote of Thanks   REGISTRAR
10:45 am	-	Keynote Address   DR. S. CHANDRASHEKHAR SHETTY
11:15 am	-	High Tea

**DETAILED PROGRAM SCHEDULE**

**SEMINAR: DAY 1 - 29<sup>TH</sup> MARCH 2017**

09:30 to 10:00 am :	REGISTRATION
10:15 to 10:45 am :	INAUGURATION
10:45 to 11:15 am :	DR. S. CHANDRASHEKHAR SHETTY, Former VC, RGUHS Bangalore & Sri. Devraj Urs. University, Kolar KEYNOTE ADDRESS
11:15 to 11:30 am :	HIGH TEA
11:30 to 12:15 pm :	DR. SHEELA RAMACHANDRAN Former VC, Avinashillingam Women University, Coimbatore TQM IN HIGHER EDUCATION FOR QUALITY SUSTENANCE AND ENHANCEMENT
12:15 to 01:00 pm :	DR. VIVEK SAOJI Dean, BVMC, Bharati Vidyapeeth University, Pune, Maharashtra QUALITY ENHANCEMENT- DIFFERENT IDEAS IN HEALTH PROFESSIONS EDUCATION
01:00 to 01:45 pm :	LUNCH BREAK
02:00 to 02:45 pm :	PROF. K. KUNHI KRISHNAN Former Pro-VC, Kannur University, Kerala QUALITY PARAMETERS AND THE NURTURING MECHANISMS CHANGING: PERSPECTIVES
02:45 to 03:15 pm :	PROF. R.A SASTRY Prof. & Head, Dept. of Surgical Gastroenterology, NIMS, Hyderabad, A.P IS GOOD ENOUGH ENOUGH? HOW TO IMPROVE QUALITY IN SURGERY?
03:15 : 03:30 pm :	EVENING TEA
03:30 to 04:15 pm :	DR. S. RANGASWAMI Former VC, Sri Ramachandra University, Chennai THE AAA PROCESS AS A QUALITY SUSTENANCE & ENHANCEMENT MECHANISM
04:15 to 05:00 pm :	DR. P.S. YADAPADITHAYA Former Registrar, Mangalore University, Mangalore QUALITY IN HIGHER EDUCATION AND SUSTAINABLE COMPETITIVE ADVANTAGE: MISSING LINKS

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Two days NAAC Sponsored  
National Seminar on  
**QUALITY SUSTENANCE AND  
QUALITY ENHANCEMENT MEASURES  
IN HEALTH SCIENCE INSTITUTIONS**

29<sup>th</sup> & 30<sup>th</sup> March, 2017

Organized by  
**Internal Quality Assurance Cell (IQAC)**  
Yenepoya University, Mangaluru

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## About Mangalore

Mangalore is a beautiful coastal city located in the Western coast of Karnataka along the Arabian Sea. It is situated at the foot hills of Western Ghats with its rich flora and fauna and is famous for its abundant greenery, natural splendour and scenic beauty. Mangalore has golden sand beaches and historical monuments. It has vibrant history and rich cultural heritage. This city is the hub for education and healthcare with several medical, dental, engineering colleges and multi-speciality hospitals. Being the headquarters of Dakshina Kannada district of Karnataka State, it's a home for four nationalized banks and also famous for the traditional industries such as, cashew processing, tile manufacturing and 'beedi' rolling. Apart from this it has many small scale and large scale industries. Mangalore is called 'Kudla' in local 'Tulu' language. Traditional art forms such as 'Yakshagana', 'Kambla' and 'BhoothaKola' are very unique.

## About the Yenepoya University

The Yenepoya University (YU), a deemed to be university (recognised under Sec.3(A), UGC Act 1956) is located in the beautiful coastal city, Mangalore in a pristine, picturesque location. The University was accredited with NAAC "A" grade with CGPA points 3.14 in the year 2015.

The major objective of YU is to provide opportunities for professional and higher education promote and encourage high quality research and extension activities that are of relevance to the community.

## About the IQAC


The IQAC was established in 2010. This cell is involved in evolving new initiatives in the areas of teaching-learning, evaluation, research, extension, governance etc. It is a nodal point for handling the challenges of quality enhancement and helps in planning the activities of the institution in accordance with vision, mission, goals and objectives of the University.

IQAC interacts with all the stakeholders on regular basis. It helps in benchmarking accountability, promoting autonomy and innovation in the institution.

## About the Seminar

Completion of first cycle of NAAC accreditation brings in newer challenges to every health science institution and also newer commitments for quality sustenance and enhancement during second cycle of accreditation. There is a need to develop awareness among all the stakeholders about the importance of quality maintenance and sustenance through new initiatives and carry forward the existing initiatives. This seminar will provide the platform to discuss all those challenges and deliberate on the means and methods to achieve institutional goals and objectives leading to excellence.

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### Objectives of the Seminar

- To create awareness and exchange views among the health science institutions regarding importance of accreditation and quality parameters
- To discuss about the challenges before the health science institutions regarding quality enhancement measures
- To create awareness on quality sustenance; pre and post accreditation in health science institutions
- To highlight the importance of annual quality assurance reports
- NAAC ratings and other national/state ratings – a stakeholder perspective
- To discuss the importance of integration of technology for making informed decisions in educational institutions

### Reaching Mangalore

Mangalore is well connected by road, rail and air.

**By Road:** National highways NH 48 and NH 66 pass through Mangalore. Both private and Karnataka state transport bus services are available to all the major cities in southern India.

**By Rail:** Mangalore has two railway stations, Mangalore Junction and Mangalore Central. Both the railway stations are 18 kms from the Yenepoya University campus. The Konkan and Southern railway networks touch these two stations linking major cities like Bangalore, Margao, Trivandurm, Mumbai, Chennai and Delhi.

**By Air:** Mangalore International airport is located at Bajpe which is about 35 kms from the Yenepoya University campus. The city is connected by daily flights with capital cities of all the southern states of India. The airport also handles international flights from Middle East countries.

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## Registration Details

### Category Registration Fees

Administrator	700/-
Academician	500/-
Others	300/-

The Registration fee includes seminar kit, lunch and refreshments. Registration fee is to be sent along with registration form on or before 24<sup>th</sup> March 2017. The registration for Seminar can be done only through the website: [www.yenepoya.edu.in](http://www.yenepoya.edu.in). All payments can be made either through NEFT transfer/demand Drafts.

Account Number: 113206021000021

IFSC Code: VIJB0001132

**Bank:** Vijaya Bank, Founders Branch, Light House Hill Road, Mangalore – 575 003

**Demand Draft:** Drawn in favour of “Yenepoya University” payable at Deralakatte, Mangalore.

### For Communication and Enquiries

Dr. Arun AB	Mob: 9980856605	Email: <a href="mailto:iqac@yenepoya.edu.in">iqac@yenepoya.edu.in</a>
Dr. Sham Bhat	Mob: 9448356562	Email: <a href="mailto:viceprincipalydc@yenepoya.edu.in">viceprincipalydc@yenepoya.edu.in</a>
Dr. Uma Kulkarni	Mob: 9448150032	Email: <a href="mailto:umakulkarni@yenepoya.edu.in">umakulkarni@yenepoya.edu.in</a>
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**“QUALITY SUSTENANCE AND  
QUALITY ENHANCEMENT MEASURES  
IN HEALTH SCIENCE INSTITUTIONS”**

29<sup>th</sup> & 30<sup>th</sup> March 2017 at Yenepoya University  
Organized by: Internal Quality Assurance Cell, Yenepoya University

**REGISTRATION FORM**

NAME: Dr./Prof./Mr./Ms: .....

DELEGATE: Administrator  Academician  Others

GENDER: Male/Female  M  F

DESIGNATION: .....

ORGANIZATION: .....

ADDRESS: .....

PIN CODE: ..... STATE: .....

COUNTRY: ..... EMAIL: .....

MOBILE NO: .....

DD NO: ..... DATED: .....

DRAWEE BANK & BRANCH: .....

DETAILS OF NEFT TRANSFER: .....

AMOUNT (IN WORDS): .....

DATE:

SIGNATURE



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Mangalore - 575018, Karnataka, Ph: 0824 -2204667/68/69  
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*Handwritten signature*

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### Patrons:

Mr. Yenepoya Abdulla Kunhi  
Mr. Yenepoya Mohamed Kunhi  
Mr. Farhaad Yenepoya  
Dr. M. Vijayakumar  
Dr. G. Shreekumar Menon  
Prof. M. Abdul Rahiman  
Mr. Kurshid Y

Dr. Ghulam Jeelani Qadiri  
Dr. B. H. Sripathi Rao  
Dr. Asha P Shetty  
Prof. Padma Kumar. S  
Prof. K. Kunhi Krishnan  
Mr. Yenepoya Javeed

### Confirmed Speakers:

1. Prof. K Ramamurthy Naidu, Chancellor, Vignan's University, Vadlamudi Guntur, Andhra Pradesh.
2. Prof. Dr S Chandrashekhara Shetty, Former Vice Chancellor, RGUHS & Sri Devraj Urs University, Tamaka, Karnataka
3. Dr. B. S. Madhukar, Adviser, NAAC.
4. Dr. M.K Abdul Khader (Khader Mangad), Vice-Chancellor, Kannur University.
5. Prof. K Kunhikrishnan, Former Pro Vice Chancellor, Kannur University, Kerala
6. Prof. S. G. Damle, Vice Chancellor, Maharshi Markandeshwar University, Mullana (Ambala), Haryana.
7. Dr. S. Rangaswami, Former Vice Chancellor, Sri Ramachandra University, Chennai.
8. Mrs. Manonmani Venkat, Nursing Director, Bharati Hospital & Research Centre, Bharati Deemed University, Dhankawadi, Katraj, Pune.
9. Prof. (Dr) M. Abdul Rahiman, Pro-Vice Chancellor, Kerala Technological University, Tiruvananthapuram
10. Dr. P. S. Yadapadithaya, Professor & Former Registrar, Mangalore University.
11. Dr. A.M. Narahari, Registrar, St. Aloysius Autonomous College, Mangalore.
12. Dr. Sheela Ramachandran, (Former Principal, PSG College of Arts & Science), Former Vice Chancellor, Avinashillingam Deemed University for Women, Coimbatore.
13. Prof. R.A Sastry, Professor and Head, Dept. of Surgical Gastroenterology, Nizams Institute of Medical Sciences, Hyderabad, A.P.
14. Dr Arun Maiya, Professor & Chair - Research, SOAHS, Manipal University, Manipal

### Accommodation

Delegates/participants are requested to book the preferred hotel in Mangaluru at the earliest. Seminar venue is located about 12 kms away from Mangaluru.

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**Seminar:** Internal Quality Assurance Cell (IQAC) of Yenepoya University is organizing a NAAC sponsored two-day national seminar on "Quality Sustenance and Quality Enhancement Measures in Health Science Institutions" at the university's indoor auditorium from Wednesday. K Ramamurthy Naidu, chancellor of Vignan's University, Guntur, will inaugurate the seminar. S Chandrashekar Shetty, former vice-chancellor, RGUHS and chairman of NAAC committee, which prepared and finalized the assessment manual for health science Institutions in India, will deliver the key note address. Y Abdulla Kunhi, chancellor, Yenepoya University, will preside.

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**Art exhibition:** 'Varnika'